

BETHESDA METRO AREA VILLAGE

Your home Your neighborhood Your future

2019 Annual Report

I'm pleased to report that 2019 was a great year for Bethesda Metro Area Village (BMAV) and the community that we serve. Our membership has expanded and the area that we serve has doubled. Most significantly, our numerous, diverse and member-driven educational and social programs connect neighbor to neighbor in engaging and community building initiatives. These programs are not only fun and informative but they help combat isolation and loneliness. This is significant since the evolving data show that isolation and loneliness have a greater impact on premature mortality than such known risk factors as smoking and obesity. 2019 demonstrated BMAV's ongoing and successful commitment to enhance the physical and mental well-being of our community through its active educational and social agenda and its dedicated and qualified service volunteers. We at BMAV are proud of our accomplishments to date and look forward to continuing to serve our ever-expanding membership.

- Thomas Henteleff, President of the Board of Directors





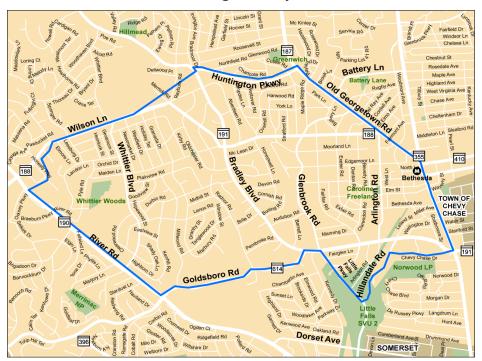
Who We Are

BMAV is part of a national aging-in-place movement dedicated to providing services, social opportunities and community support that allow people to remain in their own homes as they age. We help seniors live at home safely and independently in the community they know and love.

In our third year BMAV grew to 105 members - 33 Full Service and 72 Social members - and expanded the areas we serve to include:

Kenwood Park, Landon Village and Kenwood Forest, as well as the neighborhoods of Battery Park, South Bradley Hills, Whitehall Manor, Edgemoor, English Village, and Greenwich Forest.

Our service boundaries now run from Old Georgetown Road and Wisconsin Avenue to our east, Glenbrook Rd/Little Falls Parkway to Hillandale Rd to Chevy Chase Dr to Goldsboro on the south, River Rd on our west, and Wilson Ln to Huntington Pkwy on our north.



- We welcome Social members from anywhere in Bethesda not served by another village, and
 offer subsidized memberships to those seniors who express a need.
- Social members enjoy our robust programming, making connections in the neighborhood and helping their neighbors.
- Full Service members can in addition receive volunteer-provided services including: rides, light home repair, absent-owner services, technology assistance, and friendly visits or calls.

Our Services

- In 2019, 37 volunteer service providers completed 125 service requests for BMAV members.
- We updated our volunteer training materials, held an annual volunteer recognition luncheon, and welcomed new volunteer service providers at several training sessions – now totaling 37 trained and vetted neighbors (both members and non-members) ready to respond to requests for assistance.
- Service providers for BMAV provide:
 rides, light home repair, in-home technology assistance, absent-owner services, friendly visits or calls, and nonmedical respite care for primary caregivers.
- Students earning Student Service Learning credit also work with BMAV to provide technology-tutoring to members.



BMAV volunteer recognition luncheon, April 29, 2019

Our Activities

In 2019, we created or partnered on 179 events with over 1600 attendees, including speakers, social and health-related activities and learning opportunities. Our vibrant programming helps connect members with their community.

Our small "Shared Interest Groups," which are member-initiated and member-led, are the
backbone of our village programming. At these small group get-togethers, village members get
to know one another at regular gatherings over shared interests. These groups included arts,
birdwatching, board games, bridge, hiking, knitting, men's and ladies' lunches, and a discussion
group on aging well.

- Through our collaboration with the Bethesda Connie Morella Library we sponsor monthly programming for seniors that benefits not only our members but seniors throughout the area. These events are free and open to the public and help both the village and the library reach out to our neighborhood and beyond.
- We also coordinate with other area organizations to reach more attendees. This has included
 working with the Bethesda Historical Society, Suburban Hospital, CaringMatters, Montgomery
 County services, surrounding senior villages, and professionals in the community who bring
 their expertise on various educational topics.







Social and fitness opportunities

- monthly Ladies' Lunch Out and Men's Lunch Out at Bethesda restaurants
- monthly happy hour meetups
- potlucks, coffees, and social gatherings in members' homes
- knitting, board game, chess, and bridge meetups
- trips to museums, theaters, and art galleries
- outings to concerts and movies
- field trips to the Philadelphia Flower Show and Gettysburg with neighboring Little Falls Village
- garden, birdwatching, and architecture walks
- and hikes throughout the metro area

Learning opportunities

- Presentations on voice recognition devices, living wills, advanced care planning, hospitalizations and hospice care
- Forums on universal design, home modifications for aging in place, decluttering, County Fire and Rescue Services, and Medicare Part D

- "Tech Tutors" workshops on how to use the village website, library digital resources, staying safe online, car sharing and parking apps, and one-on-one electronic device tutoring by wonderful tech-savvy student volunteers
- Presentations by authors Fred Berner, Steve Roberts and Bill Offut on Bethesda history, Bruce Adams on Montgomery County sister cities, Chris Palmer on wildlife filmmaking, Ken Hartman, director of the Bethesda-Chevy Chase Regional Services Center, Margaret Talev, past president of the White House Correspondents Association, Bob Levey, retired columnist for the Washington Post, and Delegate Marc Korman

We advertised these and 160 community events plus other resources on our website and in our bi-monthly newsletter, which is sent to over 500 people in the community.







Our Volunteers

This year 55 individuals – both members and neighbors in the community – volunteered with BMAV, offering time and expertise on the Board, in committees, or as direct service providers. Together our volunteers donated a total of 2470 hours in 2019.

We thank all the following volunteers for their contributions of time and energy this year, whether in offering rides or in-home help to members, hosting or planning programs, or helping to guide the organization. Without an engaged community, there would be no village.

Bruce Adams Michael Benson Mary Louise Carnevale Ricardo Aguilera Robert Berish Naomi Collins Lvnn Barclav Robert Bergman **Iames Collins** Brenda Battat Ian Bill Bruce Coolidge Joseph Battat Jane Boynton Eugenia Covarrubias Ann Bennet Hanne Caraher Steve Crocker

Francie dePeyster
Nancy English
Alana Frankel
Diane Goldman
Barry Gorman
Susan Gorman
Claudia Henteleff
Thomas Henteleff
Elyse Jacob
Maureen Jais-Mick
Marilyn Kerst
Diana Kitt
Jane McGuire

Marren Meehan
Robert Metzler
David Moulton
Jean Oberstar
Alice Padwe
Chris Palmer
Jeanne Parker
Thomas Parker
Maria Perry
Gail Quigley
Barbara Rabin
Barbara Reese
Sandra Ross

Gail Shearer
Samuel Sipe
Suzanne Snedegar
Susan Strommer
Evelyn Sweet
Heijia Wheeler
Willis Wheeler
Melissa Watts
Sylvia Winik
Barbara Wiss
Simon Winter

Donations

With our successful fundraising, strong board, hundreds of hours of volunteer time, plus our members' commitment, we are well-positioned for long-term sustainability.

BMAV is a 501(c)(3) not-for-profit organization. We rely on donations to continue to grow and sustain our mission. Tax-deductible donations can be made on our website, www.bmavillage.org, or mailed to Bethesda Metro Area Village, P.O. Box 30525, Bethesda, MD 20824. If you would like to make a bequest or other planned gift, such as a charitable gift annuity, trust or the gift of life insurance, please contact us at 240-630-2628 or director@bmavillage.org.

We gratefully acknowledge the individuals, businesses and organizations below that supported BMAV in 2019 with financial or in-kind contributions:

Financial contributions of \$1000 or more

Montgomery County
Friends of Edgemoor, Inc.
Edgemoor Investment
Advisors
Barbara Brown and
Robert Berish
Barbara Wiss

\$500 to \$999

Anonymous

Brightview Woodmont
Calibre CPA Group PLLC
Sandy Spring Builders
LLC
Strategies for
Independent Living
Suburban Hospital
Doris Aronson in
memory of David
Aronson
Jane Boynton
Mary Louise Carnevale
and Robert Metzler

Alice and Gerald Padwe Chris Palmer and Gail Shearer Peter and Sylvia Winik

\$200 to \$499

Anonymous Nancy Elbin Abell James and Naomi Collins Francie dePeyster and David Moulton Loretta Downey Sarah and Jim Fleischer Louise Moody and Reid Detchon Stephen Moseley and Barbara O'Grady Thomas and Jeanne Parker

Up to \$199

Anonymous Lynn Barclay Dan and Nancy Balz Nancy English Harry and Susan Geisel
Scott Bass and Elyse
Jacob
Alicia Tompkins
Camillo Pasquariello
Jeffrey Seltzer and Karen
Rothenberg
John and Linda Whitney
Andrea and Michael Witt
Harold and Judith
Zassenhaus

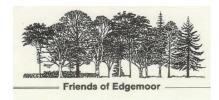
In-kind donors

Battery Park Community
Clubhouse
Edgemoor Club
Bethesda-Chevy Chase
Regional Services
Center
Montgomery County
Libraries
Capacity Partners
Our Voice
Sunrise Senior Living
Bethesda
TechMoxie























2019 Financial Report

<u>Income</u>: \$66,702 <u>Expenses</u>: \$38,730

membership dues - \$37,475
individual donations - \$9,781
business donations - \$2,090
foundation grants - \$2,700
government grants - \$13,812
interest income - \$844

personnel and associated costs - \$29,777
insurance - \$3,024
other operational (dues, filing fees,
website, office supplies) - \$3,062
programs, fundraising, advertising - \$2,867

Net income - \$27,972

Board of Directors Committee Chairs

Thomas Henteleff, Chair
Jeanne Parker, Treasurer
Naomi Collins, Vice Chair
Jane Boynton
Elyse Jacob
Robert Metzler
Robert Metzler
Alice Padwe
Gail Shearer

Budget and Finance, Jeanne Parker
Communications, Naomi Collins
Membership, Robert Metzler
Programs, Elyse Jacob
Volunteers and Services, Hanne Caraher
Development, Barbara Wiss
Newsletter editor, Lynn Barclay

Executive Director - Elizabeth Haile

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